

# A

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christchurch

50 Park Terrace  
Christchurch  
p: +64 3 379 4560  
w: thegeorge.com

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## compendium

### Accessible Facilities

Wheelchair washroom facilities are available on Level Three (accessible by the lift), and in The Residence on the ground floor, for both ladies and gentlemen. For assistance please contact Concierge (dial 800).

The Hotel has 4 fully accessible accommodation rooms. Please contact Reception (dial 0) for availability.

### Account Queries

Your account is kept updated throughout the day, for any enquiries relating to your current balance please view it on your TV screen, or contact Reception (dial 0).

### Air Conditioning

Each room is equipped with an individually controlled air conditioning unit, which can be adjusted for your personal comfort by using the hand held remote control. On some occasions the heat pump may take up to 10 minutes before warm air is produced. For detailed instructions please refer to Air Conditioning in this Compendium, or contact the Concierge (dial 800).

### Airline Reservations

Most major airlines have booking agents in Christchurch, for enquires regarding bookings please contact the airline required as listed below. For further information please contact the Concierge, (dial 800).

#### Air New Zealand

Ph. 0800 737 000  
www.airnewzealand.co.nz

#### Qantas Airlines

Ph. 0800 808 767  
www.qantas.co.nz

#### Virgin Australia

0800 670 000  
www.virginaustralia.com

#### Japan Airlines

0800 525 747  
www.nz.jal.co.nz

#### United Airlines

0800 747 400

#### Singapore Airlines

0800 808 909  
www.singaporeair.com

#### Cathay Pacific Airways

0508 800 454  
www.cathaypacific.co.nz

#### Emirates

0508 364 728  
www.emirates.com/nz

#### Jet Star

0800 800 995  
www.jetstar.com

### Airport

Christchurch International Airport is located 7kms from the Hotel. Travelling time is usually 20 minutes however, extra time should be allowed for peak hour traffic. Limousine Services, taxis or any other transport requirements may be arranged through our Concierge (dial 800).

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## Baby Sitting

Should you require a baby sitter, Concierge (dial 800) can arrange for a qualified child minder at a reasonable rate - Prior notice is required. Alternatively, you may contact our recommended agency: **The Christchurch Babysitting Bureau, phone 349 3552**

## Baggage [refer to Luggage]

## Banking Services

The George offers currency exchange seven days a week at Reception.

The George is within walking distance of all major banks, please see our Concierge for directions. Banking hours are Monday to Friday, 9:00am until 4:30pm, some have slightly extended hours on late shopping nights.

## Banquets [refer to Conference Facilities]

## Bar

Located off the Lobby, 50 Bistro Bar is open from 11.00am till late. A wide selection of beverages, cocktails and non alcoholic options is available along with a tasty Snack Bar Menu.

## Bathrobes

Luxurious bathrobes are supplied for your comfort. Should you desire one to take home as a memento or gift they can be purchased from Reception (dial 0).

## Bathrooms

Under floor heating is available in all guest room bathrooms, turn the thermostat on to the desired temperature. We recommend you select 3.

All our bathrooms are fitted with heated towel rails – refer to the Towel Rails section of the Compendium for instructions on how to operate.

## Beauty Salon

A variety of Beauty Salons are located nearby. For recommendations or an appointment, please contact Concierge (dial 800).

## Bicycle Hire

Bicycles and helmets are complimentary to guests for cycling around Christchurch, the "Cycling City". To organise a bicycle please contact Reception (dial 0).

**N.B.** Cycling helmets are compulsory by law on New Zealand roads.

Please use the helmet provided. A limited number of bicycles available.

## Breakfast

Breakfast is served in 50 Bistro from 6.30am to 10.30am Monday to Friday, and 6.30am to 11.00am Saturday and Sunday and Public Holidays. Room Service breakfast is also available by completing the Room Service Breakfast order card.

For more information see the Restaurants and Bar section of the Compendium contact 50 Bistro (dial 823) for further information.

## Bus Routes

There is a bus stop opposite the front entrance of the Hotel, on Park Terrace.

Buses leave for the City/Airport approximately every half-hour, Monday to Friday, and at 1½ hour intervals on Saturdays and Sundays. For further information please contact: **Christchurch Bus Info Line, phone 366 8855, www.metroinfo.org.nz**

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## **Car Hire** [refer Rental Cars]

## **Car Parking**

We have complimentary car parking available at the front and rear of the Hotel. However, The George takes no responsibility for damage or loss of your vehicle while parked at the Hotel. Dedicated EV parking spaces and chargers are available at the rear entrance of the hotel.

## **Cashier** [refer to Banking Services]

## **Catering** [refer to Conferencing Facilities]

## **Chauffeur Drive**

If you require a limousine or private sedan to provide tour and/or general transportation requirements, please contact Concierge (dial 800).

We recommend: **Corporate Cabs, phone 03 379 5888**

## **Chemist**

The closest chemist is 1.3km meters from The George, approximately 20 minutes walk:

**Life Pharmacy, Merivale Mall, 193 Papanui Road, phone 355 9049**

**Open Weekdays: 8.30am - 6.00pm**

**Saturday 9.30am – 5.00pm Sunday 10.00am – 4.00pm**

For after hours requirements:

**Urgent Pharmacy, Corner of Colombo and Bealey Avenue, phone 366-4439**

**Open Weekdays: 6.00pm - 11.00pm**

**Weekends: 9.00am - 11.00pm**

If you require additional information or directions please contact Concierge (dial 800).

## **Child Care** [refer Babysitting]

## **Children’s Meals**

Children’s meals are available in 50 Bistro and through Room Service. To view the menu and order see the Room Service section of the Compendium.

## **Clock**

All rooms feature a Tivoli or equivalent Audio Clock & Radio for your enjoyment and convenience.

To set the alarm on your clock, turn the clock dial clockwise to the desired time. Push ‘Alarm’ button in – green light will show when set.

You can connect a Bluetooth device to the clock-radio using 0000 as the password.

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## Church Services

Christchurch is host to most religious houses.

Please contact Concierge (dial 800) should you require details on church services.

## Cinemas

The inside back page of the Christchurch Press lists which movies are playing in which movie theatres. Alternatively you could contact the following cinemas:

**Hoyts EntX, Corner Lichfield & Colombo Street, 7 Screens, 13 Eateries**

**Hoyts Riccarton, Riccarton Road**

**Hoyts Northlands, Westfield Mall Northlands Shopping Centre,  
Main North Road**

**Phone: 0508 446 987**

**[www.hoyts.co.nz](http://www.hoyts.co.nz)**

If you would prefer to stay in, a selection of the latest movies is available through your TV. To watch a pay movie, follow the instructions through the "In Room Cinema" menu on your TV. Free previews of the month's movies can be seen on Channel 13.

## Computers

Analogue extensions (labeled "Dial Up") are installed below the desk in all guest rooms for use with computer modems, facsimiles and other electronic equipment. Remember to add "1" (for an outside line) to your equipment's dialing protocol.

Complimentary high speed or wireless internet access is available throughout the hotel.

For wireless access please contact Reception to obtain a Username and Password. Open your web browsers and you will automatically be redirected to the Logon page. Please accept the Terms and Conditions and click on the Logon button to access the internet.

To obtain a connection for cabled high speed access simply connect the network cable to your computer.

Open your web browser and you will automatically be redirected to the Logon page.

Please accept the Terms and Conditions and click on the Logon button to access the internet.

In addition, two computers, located in the Lobby area, are available for guests to use, without charge, for email and internet access.

Please contact Concierge (dial 800) if you require any assistance.

## Concierge

The Concierge is located at the front door of the Hotel. Members of The George's 24-hour Concierge service are delighted to provide or recommend quality attractions and services.

Please dial 800 to contact the Concierge on duty.

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## Conference Facilities

Should you require a meeting, special function or to host a cocktail party in your suite, our Conference Department is fully equipped to handle any request.

We have five conference rooms available, that cater from 5 to 180 people.

Contact our Conference Coordinator (dial 809) for assistance.

## Courier Service

For prompt and fast courier service, we recommend:

**Local and National**

**Courier Post**

**phone: 0800 268 743**

**International**

**Federal Express**

**phone: 0800 733 339**

For further assistance please contact Concierge (dial 800).

## Credit Cards

The hotel accepts the following credit cards:

**American Express**

**MasterCard**

**Diners Club**

**JCB**

**Visa**

**China Union Pay**

**Alipay**

We also offer an express checkout facility for guests using these accepted credit cards. Please see "Express Checkout" in this Compendium.

## Currency Exchange [refer to Banking Services]

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## Dentist

The following dental establishment is recommended:

**Bealey Dental, 153 Bealey Avenue, phone: 366 2912**

Please contact Concierge (dial 800) if you require any further assistance.

## Departure

Check-Out time is 11:00am. If this is not convenient or you would like a late check out please contact Reception (dial 0). We will do our best to accommodate your request where possible, however this is subject to availability and day charges may apply after 11am.

Alternatively we are more than happy to arrange storage of your luggage for later pick up.

## Doctor

The most conveniently located medical centre is:

**Pegasus Health 24 Hour Surgery, 401 Madras Street  
phone. 03 365 7777**

## Drug Store [refer to Chemist]

## Dry Cleaning and Laundry

The Hotel offers a same day service Monday to Saturday (no service available on Sundays), with the exception of Public Holidays. To use this service, complete the Personal Valet Service form located in your wardrobe and put the items to be cleaned in the bag provided, together with the completed form. Place outside your door before 8.30am.

Please note a 50% surcharge applies to Overnight or Express services.

Any other requests may be made by contacting the Housekeeper (dial 832)  
7:30am - 8:00pm.

Complimentary self service washing machines, dryers and washing powder are available in the Guest Laundry, located on Level 3.

## Duty Free Shopping

Duty Free Shopping is available in the International Departure Lounge at Christchurch Airport.

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## Earthquake

In the event of an earthquake crouch and take cover under or beside a solid object or wall. We would recommend the desk as the best option. Please do not attempt to evacuate the building unless the alarms sound.

## Electricity

The power in New Zealand is 240 volts. Please contact Reception (dial 0) for a transformer if your electrical equipment is not compatible. The George is proud to use a carbon neutral electricity supplier.

## Email [refer to Computers]

## Emergency

A continuous ringing bell is the signal to vacate the Hotel in case of an emergency. The assembly point is on Peterborough St, north of the vehicle entrance. Do not take baggage out of your rooms. For your, and others, personal safety please follow the instructions of our Staff, who have been trained to react in these situations.

Evacuation Procedure instructions are located on the inside of your door.

## Environmental Issues

### Caring Luxury

As part of the local and international community The George understands that its actions impact those around us as well as the larger environment. As such, we have made a commitment to Caring Luxury which involves initiatives to reduce our impact on the natural environment, help charitable organizations where possible, and support local artists and suppliers.

For full details on all our environmental issues please visit our website [www.thegeorge.com](http://www.thegeorge.com) and click on About Us page.

We are proud to have achieved Qualmark's highest rating, Enviro-Gold, for our commitment to responsible tourism.

## Express Checkout

For your convenience, an Express Checkout service is provided. This is available when your account is being settled by the use of an approved Credit Card that has been presented at Check-In, or if authorisation has been received for charging back, to your company or travel agent.

A copy of your Express Checkout invoice will be delivered to your room by 3.00am on the morning of your departure.

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## 50 [Fifty] Bistro

Please see our restaurant section for information on inhouse dining options.

## Films [refer to Cinemas]

### Films and Processing

The closest film-processing outlet is 1.3km meters from The George, approximately 20 minutes walk:

#### Ken's Camera & Video

161 Victoria St, Christchurch Central, phone 366 1985

Opening Hours: Monday - Friday 8.30am - 5.30pm

Saturday 10am - 4pm, Sunday 11am - 3pm

### Fire Exits

Are located on every floor. In the case of the emergency alarm sounding do not use the elevators.

Please make yourself aware of our emergency procedures. Evacuation Procedure instructions are located on the inside of your door. Please contact Concierge (dial 800) if you require assistance in the case of an emergency.

### First Aid

For assistance with injury or illness The George has First Aid Certified staff. Contact Reception (dial 0) who will contact the appropriate people to assist you.

### Flowers

One of our preferred florists will be happy to arrange any request you may have. Please advise Concierge (dial 800) of your requirements.

### Foreign Currency [refer to Currency Exchange]

### Functions and Conventions [refer to Conference Facilities]

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## Garden

Relax on the lawn, quietly reading, or enjoying a refreshing beverage from 50 Bistro. The Garden is located adjacent to The Library in The Residence on Level One should there be no functions booked.

## Golf

Christchurch has more golf courses per capita than anywhere else in the world. We recommend the following:

**Hagley Golf Course**  
Hagley Park  
(Adjacent to the Hotel)  
phone: 379 8279

**Christchurch Golf Club**  
Shirley Golf Course  
Horseshoe Lake Road  
phone: 385 - 2738

**Russley Golf Course**  
Memorial Avenue  
phone: 358 4612

**Clearwater Golf Club**  
Clearwater Avenue  
phone: 360 2146

**Terrace Downs Resort**  
Coleridge Road  
phone: (03) 318 6943

To arrange transport and equipment hire contact Concierge (dial 800) for assistance.

## Gratuities

In New Zealand the giving of gratuities is totally at the discretion of the guest, and is usually based on the quality of service provided.

## Guest Laundry

Complimentary self service washing machines, dryers and washing powder are available in the Guest Laundry, located on Level 3.

An iron and ironing board can be located in the wardrobe of your room.

Operating hours of the Guest Laundry are 7:30am until 10:00pm.

## Gymnasium

We offer complimentary 24-hour access to a gym located in our sister property, Hotel Montreal. Please see the concierge or reception team for directions. The gym offers complimentary water and towels.

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## **Hairdresser**

For recommendations or an appointment at a beauty salon, please contact Concierge (dial 800).

## **Hairdryer**

A hairdryer is supplied in either the wardrobe or bathroom for your convenience.

## **Hampers**

For day tours or leisurely picnics, Room Service (dial 823) can arrange a picnic hamper.

## **Heating** [refer to the Air Conditioning section of the Compendium]

## **Housekeeping**

Housekeeping is responsible for the servicing of your room.

If you require anything to enhance your stay contact the Housekeeper (dial 832) between 7.30am-8.00pm.

Outside these hours please contact Concierge (dial 800).

## **Ice**

Ice or ice buckets are available on request by contacting Room Service (dial 823).

## **In-House Movies**

The Hotel provides a selection of the latest movies for your viewing in the privacy of your room, through your TV.

To watch a pay movie, follow the instructions through the "In Room Cinema" menu on your TV.

You can watch free previews of this month's movies on Channel 13.

## **The Residence – Hennessy, Bowden and Garden Loft**

Your television can be operated by the black touchscreen remote control unit next to the bed or with the touchscreen panel on the wall. For a selection of channels click the guide button on the remote control. For your added convenience you will also find a printed copy of the Sky Television Guide in your room.

Featured on your television is a Sky Television package, which includes the following sports and movie channels:

Sports 1, 2, 3 ESPN & 4	Movies Greats
Movies Premiere	Movies Classics
Movies Extra	Movies Disney
Movies Action	TCM

Please note that Pay Per View is not available in The Residence

## **Internet** [refer to Computers]

## **Irons**

An iron and ironing board are provided in the wardrobe of all our rooms for your convenience.

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## **Laundry** [refer to Dry Cleaning]

## **Library**

Relax in the serenity of The Library, located in The Residence on Level One, where you will find a selection of novels, newspapers and board games.

The Library may be hired for your exclusive use. For further details, contact Concierge (dial 800).

Tūranga Central Library, 60 Cathedral Square, open 7 days, 5 floors, the closet library is the South Islands largest.

## **Lost and Found**

All items that have been found are held by Housekeeping. If you have lost or misplaced any of your personal belongings please contact the Housekeeper (dial 832), 7:30am - 8:00pm. Non-perishable and valuable items are stored for 90 days and are then given away to Charity if unclaimed.

## **Luggage**

The George offers both short term and long term storage for your luggage, in a safe and secure storage room. To have your luggage collected or delivered to your room, contact Concierge (dial 800).

## **Lunch**

Available in 50 Bistro on Level One from 11.00am daily. To view the menu see the Restaurants and Bar section. Alternatively, Room Service also provides a comprehensive menu for anything from light meals to snacks.

Refer to the Room Service section of the website to view the menus.

Hampers and boxed lunches are also available. Contact 50 Bistro (dial 823).

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## Mail

All mail received before a guest's arrival will be held and presented on Check-In. Any mail arriving for you after Check-In will be delivered to your room.

For the sending of mail, both domestic and international, please see Reception.

## Maintenance

If you experience any problems requiring maintenance contact Reception (dial 0). Every effort will be made to make your stay with us comfortable.

## Massage

In-room massages can be arranged. Please contact the Concierge (dial 800).

## Messages

Incoming messages will be delivered to your room.

## Mending Service

For minor repairs a sewing kit is available in all guest rooms. However, if you require professional mending or alterations please contact Housekeeping (dial 832) who will contact a reputable seamstress on your behalf.

## Mini Bar

A mini bar is provided for your convenience, and is replenished daily. An itemised price list is located on the mini bar tray. Alternatively, for other beverage requirements please refer to the Room Service section of the Compendium. To order, dial 823.

## Movies

For movie theatres refer to Cinemas in the A-Z Directory of the Compendium.

For in-room movies refer to In-House Movies.

## Newspaper

A complimentary newspaper, the Christchurch Press, Monday - Saturday or the Sunday Star Times (available Sundays only) is available on request and will be delivered to your room. If this was not confirmed on Check-In, please make a request to Reception (dial 0).

## Night Sensor Light

A night sensor light is located in the bathroom for your convenience.

The switch for this light is located just outside the bathroom at ankle height and offers Off, Auto and Manual settings.

## Non Smoking Rooms

All of the rooms and enclosed public areas in the hotel are designated non-smoking.

The non smoking policy applies to both occupants and visitors in these rooms. If smoking occurs during your stay a full night's accommodation as cleaning fee will be charged to your account.

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## Operator

The telephone is designed for ease of use. For detailed instructions please refer to the Telephone section of the Compendium. If you require any assistance, dial 0 and our Operator will be happy to help you.

## Overseas Calls

For any overseas calls, please refer to the Telephone section of the Compendium. You may also refer to the Christchurch Telephone Book for International Country and Area Codes. Remember to dial (1) for an outside line. The George Operator (dial 0) is available to assist. Telephone books are available at Concierge Desk (dial 800).

## Outside Line

Dial "1" for an outside line. Charges apply.

## Pescatore

Please see our Restaurant and Bar section for information on in-house dining options.

## Picnics [refer to Hampers]

## Pillows

For your relaxation we offer a range of pillows.

### Buckwheat

Buckwheat pillows offer many advantages over conventional fillings. Buckwheat pillows can aid in the relief of pain as the material conforms to the exact contours of the head and neck providing support.

### Eucalyptus

The special qualities of Eucalyptus, Lemon and Mint combine to calm, cleanse and refresh both body and spirit. The pillow will help to clear the mind and induce a quality of sleep that renews, replenishes and re-energizes.

### Lavender

The calming and soothing fragrance of lavender has been used for centuries to clear and purify breathing and induce sleep. This pillow uses aromatherapy properties of pure essential oils to help you fall asleep more readily and to enjoy a truly restful slumber.

### Memory foam

For a more restful sleep - a memory foam pillow supports the head, neck and shoulders, allowing your muscles to relax fully.

### Hypoallergenic

For those who battle allergies, hypoallergenic bedding can help. Hypoallergenic bedding is constructed of fabrics and materials that help to keep allergens at bay.

## Porter [refer to Concierge]

## Power Supply [refer to Electricity]

## Printing

Printing and photocopying services are available.  
Please contact Reception (dial 0)

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## Radio [also refer to Clock]

All rooms feature a Tivoli or equivalent Audio Clock & Radio for your enjoyment and convenience.

To set the alarm on your clock, turn the clock dial clockwise to the desired time. Push 'Alarm' button in – green light will show when set.

The radio will be tuned to a local radio station, which will provide up to date news, weather and entertainment.

To select an alternative station listed below are the frequencies to tune your radio to:

Radio Station	Frequency	Format
More FM	92.1 FM	Today's best music mix
Breeze	94.5 FM	Easy listening 60's 70's 80's and 90's
News Talk ZB	100.1 AM	Nationwide talk back
The Edge	95.3 FM	Youth station
Concert	89.7 FM, 99.7 FM	Mainly classical
The Sound	92.9	60's, 70's, 80's

## Reception

Reception (dial 0) operates 24 hours a day, if you would like any assistance, you will find that we have friendly, helpful and well informed staff ready to assist with information and advice.

## Rental Cars

If you require a rental vehicle, please contact Concierge (dial 800).

There is a rental car hub on the corner of Manchester and Kilmore Streets.

## Restaurants

The George offers 2 award winning restaurants, 50 Bistro for all day dining and Pescatore, our signature restaurant, open for dinner only and is closed on Sunday, Monday and on Public holidays. For menus see the dining option pages in the front of the Compendium.



The George's much awarded all day dining room. Combines the freshest flavours, best local produce and excellent wines. Situated in the heart of the hotel, 50 Bistro offers breakfast lunch and dinner in a relaxed and friendly atmosphere.

**Open 6.30am-10pm.**

For a booking call 823 or meander down to the lobby.



With a focus toward seafood, Pescatore, our multi award winning restaurant has a longstanding reputation as one of New Zealand's finest dining experiences. Pescatore is renowned both locally and internationally for its world class and progressive cuisine and wine list.

Enjoying panoramic views over Hagley Park and the River Avon, the chic modern atmosphere, understated style and sleek professional service provides the perfect atmosphere for the ultimate dining experience.

### Opening Hours:

Open 5 days (Tuesday - Saturday) from 6:00pm. Closed all Public Holidays. Space is limited therefore reservations are essential. View the menu in the Restaurants and Bar section of the Compendium. Bookings can be made through Concierge (dial 800) or directly dial **823 for 50 Bistro** and **837 for Pescatore**. (Due to limited space in Pescatore, bookings are essential).

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## **Room Service** [also refer to the Rom Service section of the Compendium]

The George offers 24 hour room service. To view the menu and order see the Room Service section of the Compendium.

## **Room Keys**

For your safety and security, the hotel provides one room key per person. For your convenience, you may leave your key with Reception for safe keeping before leaving the hotel.

## **Room To Room Dialling**

For ease of contacting colleagues or friends staying in the hotel, simply dial '7' and then the room number.

## **Safe Deposit**

Individual safe deposit facilities located in the wardrobe are in every room. Please note the instructions of use, affixed to the front of the safe.

## **Sales**

Please contact Reception (dial 0). You will find that we have friendly, helpful and well informed staff at your service with information and advice.

## **Security**

All guest rooms and public areas throughout the hotel are equipped for guest safety and security. We recommend your valuables are kept in the individual safe deposit in your room.

## **Small Luxury Hotels**

The George is proud to be a member of Small Luxury Hotels of the World for 22 years, since 1996.

Reservations for other Small Luxury Hotels can be made by dialing 0800 441 098 toll free.

Please feel free to take the Small Luxury Hotels guide to assist with your travels.

## **Shoe Cleaning**

A shoe sponge is located in each wardrobe. For a more thorough clean, please contact Concierge (dial 800) to arrange for a complimentary shoe clean and polish using natural New Zealand shoe polishes.

## **Shopping**

Christchurch is full of specialty stores, boutiques, and department stores, all of which carry quality products. Concierge (dial 800) will be happy to recommend some of the many excellent shops available.

## **Sight-Seeing**

Christchurch, known as "The Garden City", has views and attractions to keep the most avid sightseer in awe. There are many quality tours available, from short city tours to day trips into our magnificent countryside. For further information please contact Concierge (dial 800), who will be delighted to tailor an excursion to suit your requirements.

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## Sky TV

This service is available free of charge, the programs available are:

Discovery	Channel 7
Sky Movies	Channel 8
Sky Sport 1	Channel 9
Sky Sport 2	Channel 10
Rugby	Channel 11
ESPN	Channel 12
CNN	Channel 13
BBC World	Channel 14
NHK	Channel 15
Chinese TV	Channel 16

## Slippers

Slippers are available on request by contacting Reception (dial 0).

## Spa Baths

The bathrooms in our 6 Park Suites and 2 Residence Suites have spa baths. The controls for the bath are located on the far side of each bath with an On/Off button to push after the water level is above the jets.

## Spa Treatments

A variety of Beauty Salons are located nearby. For recommendations or an appointment, please contact Concierge (dial 800).

In house spa treatments are available.

Contact Concierge (dial 800) to make a booking.

## Stamps

Stamps can be printed onto your mail from reception or purchased from Post Shops around the city. For your convenience contact Concierge (dial 800) to send mail on your behalf or to organise a courier.

## Street Maps

A selection of local maps detailing shops, banks, major roads, attractions and other points of interest, are available from Concierge (dial 800).

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christchurch

50 Park Terrace  
Christchurch  
p: +64 3 379 4560  
w: thegeorge.com

"Delightfully yours"

## Taxis

Can be arranged through Concierge (dial 800) and are available 24 hours per day. Alternatively, if you wish to organise your own taxi arrangements, please quote your name, The George, and your room number to the taxi company.

**Corporate Cabs**

phone: 0800 808 544

**Green Cabs**

phone: 0508 447 336

**Blue Bubble**

phone: 379 9799

## Telephone

For assistance with local telephone numbers a Christchurch Telephone Book is available from Concierge. For assistance with national telephone numbers, please contact the Spark Operator, by dialing "1" for an outside line, then 018.

For ease of contacting colleagues or friends staying in the hotel, simply dial ' 7 ' and then the room number.

For detailed information on how to use the features on your telephone please refer to the Telephone section of the Compendium.

## Television

Your television set can be operated by the remote control unit.

For your enjoyment the following channels are available:

Channel 1	TVNZ 1	Channel 12	ESPN
Channel 2	TV 2	Channel 13	CNN
Channel 3	TV 3	Channel 14	BBC World
Channel 4	Prime	Channel 15	JTV
Channel 5	Choice	Channel 16	Chinese TV
Channel 6	Maori TV	Channel 17	Channel Four
Channel 7	Discovery	Channel 18	Canterbury TV
Channel 8	Sky Movies	Channel 19	Movie Previews
Channel 9	Sky Sports 1	Channel 20	Trackside
Channel 10	Sky Sports 2	Channel 21	Trackside 2
Channel 11	Rugby	Channel 22	Insider TV

A copy of the television guide (Sky Watch) is located on the coffee table in your room.

## Theatres

There are a number of excellent theatres a short distance from the hotel.

For information on what is showing where contact Concierge (dial 800).

## Torch

For your convenience, a torch has been supplied in the drawer beside the bed.

## Tours

Christchurch, the Garden City, has views and attractions to keep the most avid sightseer in awe. There are many quality tours available from short city tours to countryside day trips.

For further information contact Concierge (dial 800) who are happy to tailor an excursion to suit your requirements.

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# U

## Towel Rails

For your convenience, our bathrooms are fitted with heated towel rails.

On Levels 1, 2 & 3 the towel rail is controlled by the touch glass screen with the light controls. For rooms located on level 4 of the Hotel, the towel rail is controlled by the On/Off switch near the base of the towel rail.

# V

## Umbrellas

Umbrellas are available for your convenience from our Concierge.

## Underfloor Heating

Available in all bathrooms as well as in the walk-in wardrobes of our Park Suites. To operate heating push white lever up and turn thermostat to desired temperature. We recommend you select 3. Red light will display when activated.

# W

## Valet [refer to Dry Cleaning]

## Wake-Up Call

To book a wake-up call, contact Reception (dial 0)

## Wine

Both restaurants offer a selection of boutique local wines, as well as a range of celebrated international wines. To view our extensive selection from Pescatore and 50 Bistro dial Room Service on 823 for a copy of the wine lists.

## Wine Trail

Canterbury has many acclaimed established wineries, each with its unique characteristics. Many are available for visiting at your leisure, with cellar-door sales. There are also established companies specialising in wine tours, with access to vineyards and wineries otherwise private.

For further information contact Concierge (dial 800), who are only too happy to tailor an excursion to suit your requirements.

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